



Dear Customer,

We sincerely thank you for placing your trust in Remorques Savage Inc. for the purchase of your trailer.

It is with great pride that we welcome you among our valued customers. Your satisfaction is at the heart of our priorities, and we are committed to providing durable, high-performance products tailored to your needs.

Driven by a constant pursuit of excellence, we continuously integrate the latest technologies and innovations to ensure a level of service that meets your expectations.

Your feedback is important to us. Please do not hesitate to share your comments, as they directly contribute to the continuous improvement of our products and services.

Sincerely,

Christian Savage
Owner & President

SAFE OPERATING PROCEDURE

To be performed by the user before each use

1. Ensure that the trailer coupler is securely attached to the towing vehicle's hitch ball and that both are of the same size.
2. Ensure that the safety chains are crossed under the tongue and properly attached to the vehicle.
3. Verify that all wheel hub caps are securely in place.
4. Ensure that all lights are functioning properly.
5. Clean the trailer with water and soap. **DO NOT USE CORROSIVE PRODUCTS.**
6. Ensure that tire pressure complies with the manufacturer's recommendations.
7. Adjust the brake bands every 5,000 kilometers.
8. Grease the wheel bearings every 5,000 kilometers and check their adjustment after one week of use. Check the wheel lug nuts after the first use. Retighten the nuts after the first 80 km, in three stages, according to the specific model.
9. Tires 13": 50 to 75 lb-ft, Tires 14" to 16": 90 to 120 lb-ft.

OWNER'S RESPONSIBILITIES

The new purchaser must retain this document for future reference.

Model	Identification Number (VIN)	Date of purchase
<input type="text"/>	<input type="text"/>	<input type="text"/>

Dealer Name	Buyer's Signature
<input type="text"/>	<input type="text"/>

IMPORTANT NOTICE: *The trailer dealer must provide this procedure sheet to the new owner.*



A QUESTION OR COMMENT?
Contact us or leave us your feedback online!

The term "STANDARD MODEL" refers to a trailer whose dimensions or options are listed in the official catalog of Remorques Savage Inc. Remorques Savage Inc. reserves the right to determine whether the manufacture of a trailer model is considered standard or not.

Any modification or alteration to the trailer not approved in writing by Remorques Savage, including but not limited to any operation such as drilling, screwing, cutting, bending, welding, torch heating, addition of equipment, structural modification, repair or adaptation performed by the customer or any third party, is carried out entirely at the owner's risk and responsibility. Such interventions may affect the structural integrity, performance, safety, regulatory compliance, and rated capacities of the trailer and shall release Remorques Savage from any liability related to damages, failures, or claims resulting therefrom. The warranty may therefore be voided in whole or in part, at the sole discretion of Remorques Savage.

This warranty shall not apply if the product has been damaged as a result of misuse, overloading, negligence, or use beyond its intended purpose. Remorques Savage Inc. reserves the right to inspect the product in order to determine whether it has been improperly used or if the usage constitutes abuse by the purchaser.

Remorques Savage Inc. warrants, for a period of ten (10) years from the date of purchase, the aluminum structure against structural or weld breakage, provided there has been no misuse.

Remorques Savage Inc. (Voltflex) also provides a warranty for a period of five (5) years from the date of purchase on the 12-volt electrical wiring.

EXCLUSIONS

- Certain components are not covered by Remorques Savage Inc., but rather directly by their manufacturer, including: axles, tires, rims, the hitch coupler, the winch, or any other part not manufactured by Remorques Savage Inc.
- Remorques Savage Inc. reserves the right not to apply the warranty if modifications are made to the trailer by the purchaser without prior approval. This includes, in particular, the use of chemical cleaning products not suitable for aluminum.
- Wooden floors are not covered, either by Remorques Savage Inc. or by the manufacturer.

WARRANTY APPLICATION

The warranty will be honored only if the repair is authorized by Remorques Savage Inc. The purchaser wishing to make a warranty claim must present themselves at the office of Remorques Savage Inc., or at an authorized dealer, and provide proof of purchase.

All service, towing, or transportation costs are the responsibility of the purchaser.

Model	Identification Number (VIN)	Date of purchase
<input type="text"/>	<input type="text"/>	<input type="text"/>
Buyer's Name	Buyer's Address	
<input type="text"/>	<input type="text"/>	
Dealer Name	Dealer Address	
<input type="text"/>	<input type="text"/>	
Intended Use of the Trailer		
<input type="text"/>		
Buyer's Signature	Date	
<input type="text"/>	<input type="text"/>	

By signing, I confirm that I have read and understood the above warranty, as well as the coverage offered by Remorques Savage Inc.

Note to dealer: Please send a copy of the previous pages, duly completed and signed by both parties, by email or fax, to ensure activation of the warranty. Please keep a copy for your records and provide one to the customer.

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<p>Buyer's Name</p> <input type="text"/>	<p>Buyer's Address</p> <input type="text"/>
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<p>Dealer Name</p> <input type="text"/>	<p>Dealer Address</p> <input type="text"/>
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Intended Use of the Trailer

CLIENT COPY